

## **PAYMENT TERMS & CONDITIONS**

### **PRE-PAYMENTS**

Rojone provides a variety of convenient payment methods, although some transactions may require prior arrangements with the company.

For standard pre-payment orders, we issue a 'PROFORMA' invoice. This document confirms your requirements and includes details of our direct debit facilities available in Euro, Australian, or US Dollar currencies.

In cases where partial pre-payment is necessary for manufacturing to commence, a proforma will be sent to the customer. Proformas are issued upon goods readiness for other orders to provide accurate freight cost estimates. Prompt payment is encouraged to ensure adherence to quoted lead times.

### **CREDIT CARD PAYMENTS**

Rojone accepts valid American Express, MasterCard, or Visa credit cards for orders shipped within Australia as payment, including government credit cards. International orders require management authorization before credit card acceptance. In most instances, international credit cards are not accepted.

Credit cards are only debited upon goods' readiness for shipment, and a copy of the credit card receipt is provided with your Tax Invoice and shipped along with your products. All credit card transactions are conducted exclusively in Australian Dollar currency.

### **DIRECT DEBITS**

We welcome direct debit payments for both new orders and existing credit accounts. We offer three direct debit accounts (Euro, Australian Dollar, or US Dollar) depending on the quoted currency. For banking details, please contact [accounts@rojone.com.au](mailto:accounts@rojone.com.au).

### **Contact Details**

Rojone Pty Ltd  
44 Aero Rd,  
Ingleburn, NSW, 2565  
[sales@rojone.com.au](mailto:sales@rojone.com.au)  
[www.rojone.com](http://www.rojone.com)

## PICK-UP ORDERS

Orders may be picked up from our warehouse in Ingleburn, subject to prior approval. However, it is essential to note that orders for pick-up must be prepaid where applicable. Please coordinate with our team to arrange pick-up and ensure all necessary payments are made in advance.

## ACCOUNT FACILITIES

Customers interested in making regular purchases are invited to apply for a 30-Day Credit account facility. Please download our "CREDIT ACCOUNT APPLICATION" form to initiate this process.

Should you have any queries or require further clarification regarding our payment terms and conditions, please do not hesitate to contact us at your earliest convenience. We value our partnership and look forward to continued collaboration.

[Download Credit Account Application.PDF](#)

### Contact Details

Rojone Pty Ltd  
44 Aero Rd,  
Ingleburn, NSW, 2565  
[sales@rojone.com.au](mailto:sales@rojone.com.au)  
[www.rojone.com](http://www.rojone.com)



**Rojone  
Quality  
Management  
System  
ISO9001:2018**