



Rojone Pty. Limited

ABN: 69 002 691 241

44 Aero Road Ingleburn NSW 2565 Sydney Australia
Tel +61 02 9829 1555 <> Fax +61 2 9605 8812

RMA - (Return Material Authority) POLICY & PROCEDURE

Any product to be returned to Rojone for any reason requires a

RMA (Return Material Authorization) number.

This number is provided to assure your return moves quickly and efficiently through our receiving, quality, repairs & administration departments.

Should you have a product that needs to be returned under warranty, for a repair quote or wrong/oversupply please contact our sales department with your claim details and a RMA number will be issued to facilitate the return and speedy attendance to your issue.

NOTE: Proof of purchase (copy invoice/receipt) is required should the return be under warranty.

Last Updated May 1, 2009