

# Quality Policy

As a primary obligation, Rojone Pty. Limited is committed to meeting the needs and expectations of our clients by the capable implementation of a proven Quality Management System.

This is achieved by:

- ❖ **Complying with our product quality commitments:** Deliver products which conform to the relevant specifications as provided as part of our quotation and accepted by our client by way of Purchase Order.
- ❖ **Focus on our customer:** Rojone recognises that Quality Assurance provides customer confidence. By implementing good quality practices, we can ensure that our products and services meet or exceed the needs of our customers.
- ❖ **Achieve operational excellence:** The management of Rojone Pty. Limited is committed to operational excellence through development, implementation, and continual improvement of an effective quality management system.
- ❖ **Quality system certification:** The Rojone Quality Management System has been developed as a minimum, to meet the requirements of the International Quality Assurance Standard ISO 9001:2015.
- ❖ **Continually review & improve our systems:** Rojone regularly reviews our Quality Management System through audits and other controls, to ensure we continue to be relevant and that our processes contribute to the efficient and reliable operations of our business.
- ❖ **Be accountable:** Engage suitably qualified, skilled and experienced people. Ensure all employees are responsible and maintain the quality of work in their areas and carry out their duties in accordance with this policy.

## Certifications

- ISO9001:2015

## General Information

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