

Policy: Product Safety



Document Number:	PL-QM-003
Effective Date:	31/12/25
Revision Number:	A
Approved by:	Livia Brady

Rojone adopts a customer-first approach, ensuring that customer needs and expectations are identified, translated into requirements, and met to enhance customer satisfaction.

Rojone is committed to continuous improvement in product safety, and we actively ensure that our products perform their intended use without risk of harm to persons or property damage.

We measure our performance, investigate and resolve safety-related issues, and systematically embed the learning from these back into our practices.

A strong quality system is an essential building block of product safety. Our process ensures that our products and those of our suppliers conform to their specifications.

Rojone will proactively commit to:

- providing a system for the identification of hazards, establishment of reliable risk assessments and reduction of potential product risks.
- ensuring that safety-critical items are managed appropriately
- reporting potential and occurred events affecting product safety
- supporting open communication of the occurred events and subsequent training of personnel
- promoting safety culture and lessons learned from past events
- establishing product lifecycle traceability
- identifying the importance of ensuring product safety at every stage

The senior management champions product safety and prioritises it, ensuring safety-related tasks receive the attention, time and resources they require.

All Rojone employees, contractors and suppliers share a responsibility for product safety. A positive safety culture is the responsibility of all employees, contractors and suppliers, and product safety is ensured from suppliers to delivery to customers.

Original Signed by Livia Brady

Managing Director

Document Control:

- Last Reviewed: 20/12/24
- Review Interval: 2
- Next Review Date: 31/12/2027
- Department: Quality Management
- Policy Owner: Livia Brady