

## QUALITY POLICY STATEMENT

Rojone Pty. Limited has adopted the policy of total quality management in its supply system. It will only supply products that will meet its customers required quality standard at the date of supply and throughout the product life period.

It is imperative that all staff are aware of this policy and be motivated by management to comply with the policy with the highest level of professionalism. This will ensure optimum courtesy, service reliability, efficiency and speed in handling any customer request our staff members received.

All staff, from the Executive Director to the clerical and store personnel must endeavour to maintain and improve the reputation as one of the industries most reliable and efficient supply organisations.

It is the responsibility of all managerial personal to implement the Quality Policy and assure its maintenance at all levels.

Rojone Pty. Limited sets its minimum service standard as AS9000, although will supply and comply with specifications specifically requested by customers.

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Ms. Livia Grabowski  
Managing Director  
**ROJONE PTY. LIMITED**